

Q.P. Code : 00229

[Time: 2½ Hours]

[Marks:75]

Please check whether you have got the right question paper.

Q. 1 No choice will be offered to the students in this questions:- (15)

(a) Definitions :- (1 Mark) (05)

i) Motel ii) Pre-plated service iii) Carver iv) Hotel v) Restaurant

(b) Fill in the blanks:- (1 mark each) (05)

(i) Silver service is also known as _____ service.

(ii) Restaurant manager reports to _____.

(iii) _____ is the French term used of for Mise-en-scene.

(iv) _____ is also known as Dummy waiter.

(v) Room service is also called as _____.

(c) Match the following (1 mark each) (05)

i) English service	i) Head waiter
ii) Maitre d' hotel	ii) Left hand side service
iii) Old fashioned Glass	iii) Welfare catering
iv) Hospital Catering	iv) Still room
v) Ancillary Section	v) Tumbler

Q. 2 Attempt any 03 questions (05 marks each) (15)

(i) Give 5 duties of a Head waiter.

(ii) Write a short note on a coffee shop.

(iii) Draw the hierarchy chart of food & beverage department.

(iv) How does the food & beverage service department co-ordinate with laundry (House Keeping) department.

(v) Write a short note on welfare catering.

(v) Give 5 duties of a outlet manager.

Q. 3 Attempt any 03 questions. (15)

(i) Draw a neat labeled layout of a Dummy waiter.

(ii) Name any 5 items of crockery with their uses.

(iii) List any 5 points to be considered while purchasing crockery.

(iv) List any 5 specialty equipment with their uses.

(v) Explain silver dip (silver cleaning) Method.

(vi) Name 05 glasses with their recommended size.

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- Q. 4 (i)** Attempt any 03 questions. (05 marks each)
- (ii) Give 05 advantage of American service.
 - (iii) Write a short note on Gueridon service.
 - (iv) Give 05 advantages of Buffet service.
 - (v) Give limitation of French service.
 - (vi) Write a short note on vending machine (service)
- List limitation for Russian service.

(15)

- Q. 5** Attempt any 03 questions. (5 marks each)

(15)

- (i) What are the do's & don'ts of the restaurant Waiter while waiting at the table.
- (ii) Write a short note on Assisted service.
- (iii) Write a short note on Transport Catering.
- (iv) What are the Attributes of waiter?